

Following is an update on zoning and permitting processes and public hearings for North Texas cities, Austin, Houston and San Antonio. Please keep in mind this information is current as of the date outlined and is subject to change. We recommended contacting the cities directly for the most up-to-date information.

City of Arlington

For city-wide information on COVID-19 Operations click [here](#)

For development-related inquiries: 817-459-5602

[Online Applications](#) (Zoning, Permitting and Inspections)

- City Hall and the City Tower are open to the public. Some restrictions may apply. Please call the Action Center at 817-459-6777 for details prior to your visit
- Zoning, Permitting and Inspection Requests may be submitted online
- All scheduled and posted meetings will occur. Meetings will include hand sanitizing stations and seating guidelines, requiring attendees to leave space between themselves and other residents.

City of Austin

For city-wide information on COVID-19 Operations click [here](#)

For Development Services COVID-19 Operations click [here](#)

[Online Applications](#) (Zoning, Permitting, and Inspections)

- Development Assistant Center is closed to the public. Detailed information on how to access services are available on the Development Services COVID-19 Operations page.
- Council meetings occurring via videoconference participation
- Zoning and Platting Commission meetings occurring via videoconference participation

City of Carrollton

For city-wide information on COVID-19 Operations click [here](#)

For Planning Inquiries: 972-466-3040

For Permitting and Inspection Inquiries: 972-466-3225

To submit building permit applications: [Email](#)

To request inspections: [Email](#)

For Inspection Procedures click [here](#)

- City Hall open with limited occupancy
- Planning and Zoning Commission meetings occurring via videoconference participation
- Council meetings occurring via videoconference participation

City of Dallas

For city-wide information on COVID-19 Operations click [here](#)

For Current Planning COVID-19 Operations click [here](#)

For Permitting and Inspections Operations Updates click [here](#)

[Schedule Inspections](#) or call 214-670-5313

[Online Permitting](#) (Building only)

For current planning inquiries: 214-670-4209

For Oak Cliff Municipal Center services, permitting and inspection inquiries: 214-948-4480

- City Hall may only be accessed through appointments only (includes document service)
- Oak Cliff Municipal Center is limiting in-person customer services
- All public meetings will be held via teleconference
- Most committees, boards and commissions have resumed using videoconference participation

City of Denton

For city-wide information on COVID-19 Operations click [here](#)

For development-related inquiries: 970-349-8541 or 940-349-8360

[Online Applications](#) (Zoning, Permitting and Inspections)

- Development Services relocated to City Hall and open
- Council, Commission, and Board meetings have resumed with videoconference participation
- All development applications now being accepted

City of Farmers Branch

For city-wide information on COVID-19 Operations click [here](#)

For Planning & Zoning COVID-19 Operations click [here](#)

For Planning inquiries: 972-919-2542

For Permitting and Inspection inquiries: 972-919-2549

- Planning and Permitting are open to the public
- Planning and Zoning Commission is meeting via videoconference
- Council is meeting in person

City of Fort Worth

For city-wide information on COVID-19 Operations click [here](#)

Updates on Boards and Commission Meetings click [here](#)

For Development Services contact information click [here](#)

[Online Applications](#) (Zoning, Permitting and Inspections)

- City Hall Open with restricted access
- Accepting Online Applications only
- Board and Commission meetings occurring via videoconference
- City Council meetings to begin in person with social distancing

City of Frisco

For city-wide information on COVID-19 Operations click [here](#)

For Planning inquiries: 972-292-5300

For Permitting inquiries: 972-292-5301

For Inspection information click [here](#)

[Online Permitting](#) (Limited projects and Inspections)

- City Hall Open
- All council, board, and commission meetings are occurring in person as scheduled

City of Garland

For city-wide information on COVID-19 click [here](#)

For Planning Inquiries: 972-205-2445

For Permitting Inquiries: 972-205-2300

- City Hall open with limited capacity. Please call ahead to make sure in-person access is available
- Council and Commission meetings occurring via videoconference
- Other Boards and Commissions are postponed until further notice
- Contact staff for information on application submittal

City of Grand Prairie

For city-wide information on COVID-19 Operations click [here](#)

Updates on Boards and Commission meetings click [here](#)

For Planning Inquiries: 972-237-8255

For Permitting and Inspection Inquiries: 972-237-8230

[Online Applications](#) (Zoning)

- City Facilities open with safety precautions. Contact department prior to visiting for additional information
- Council and Commission meetings are occurring as scheduled with some in person and some via video conference. Please check agendas to confirm public participation options.

City of Houston

For city-wide information on COVID-19 Operations click [here](#)

For Permitting Center COVID-19 Operations click [here](#)

For Planning Inquiries: 832-393-6600

For Permitting Inquiries: Call specific division

[Online Permitting](#) (Permits and Inspections)

- Permitting Center open by appointment only
- City meetings occurring via videoconference
- Utilize Plat Tracker for Planning Commission updates

City of Irving

For city-wide information on COVID-19 Operations click [here](#)

For Planning Inquiries: 972-721-2424

For Permitting Inquiries: 972-721-2371

[Online Permitting](#) (Single-Trade Permits & Inspections)

- City Hall is open with safety precautions.
- City meetings occurring via videoconference
- Planning accepting applications via email (planning@cityofirving.org)

City of McKinney

For city-wide information on COVID-19 Operations click [here](#)

For Development Services COVID-19 Operations click [here](#)

[Online Applications](#) (Zoning, Permitting and Inspections)

- City Hall Lobby open to the public
- Development Service open with safety precautions
- City meetings occurring as scheduled with in-person and videoconference participation. Please check agendas to confirm public participation options.
- In home inspections for existing homes are suspended

City of Mesquite

For city-wide information on COVID-19 Operations click [here](#)

For Planning Inquiries: 972-216-6216

[Online Applications](#) (Zoning, Permitting and Inspections)

- City Hall Open with social distancing measures in place
- City meetings occurring as scheduled with teleconferencing

City of Plano

For city-wide information on COVID-19 Operations click [here](#)

For Zoning Inquiries: 972-941-7151

For Permitting Inquiries: 972-941-7140

[Online Permitting](#) (Permits and Inspections)

- Municipal Center open with restrictions
- Development Services restricting operations to remote only
- City meetings occurring as scheduled with videoconference participation
- Zoning applications will be accepted by email (paper documents must be mailed or placed in drop-off box) Contact Eric Hill - erich@plano.gov

City of San Antonio

For city-wide information on COVID-19 Operations click [here](#)

For Development Services COVID-19 Operations click [here](#)

For development-related inquiries: 210-207-1111

[Zoning Applications](#) (Zoning)

[Online Permitting](#) (Permitting and Inspections)

- Development and Business Services Center is closed to the public
- City meetings occurring as scheduled with in-person and videoconference participation. Please check agendas to confirm public participation options.



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